

Respite News

Sequoia Counseling Services, Inc.

May 2020

Dear Respite Care Families,

Your safety and our safety remain paramount, and your feedback helps guide the actions that support wellness and distancing when you choose to have your children participate in Respite Care Services with us. That's why additional layers of protection are now in place from beginning to end. Here's what you can expect from us:

Confidence in keeping everyone safe



We have an Infection Control Policy in place:

- We will notify you if we have any concerns about possible exposure or safety
- Our respite care staff will self-monitor for health symptoms
- Please notify us if you have any concerns about possible exposure or safety
- We ask that you also self-monitor for any health symptoms
- We may require families to assist with transportation
- We may require the use of a mask
- Surfaces will be disinfected on a regular basis
- We require respite care staff to utilize universal precautions and standards with hand-washing and hygiene etiquette and to assist and encourage the children to do the same during respite care
- We encourage everyone to maintain a safe distance (whenever possible)

We will meet the guidelines set by CDC and you have our commitment that we will consistently communicate with you. Please feel free to call our office with any questions (208) 798.1646.

Stay
Tuned!

In the following weeks, we will be sending out updates as we begin adding activities.

Please be sure to notify us of any changes in email preferences, so that we may keep you informed.

Thank you for letting us be part of your child's team. We look forward to seeing all of you soon!

Sincerely,
The Respite Care Team

Important

Flexibility and understanding plans may change

Our Respite Care Team understands the importance of flexibility should plans change. Please let us know as far in advance as possible if you may need to change the schedule, as the intent of respite care services are to assist families in getting a much needed break. We also commit to giving as much advance notice as possible should we need to reschedule a respite care session.

We will continue to communicate with you and ask that you share any feedback you may have. You can rest assured that we are taking every step to keep you, your child as well as our staff safe, while your child is participating in Respite Care Services with us.